

## General Terms & conditions for providing canteen services:

### CRITERIA FOR ELIGIBILITY:

1. The contractors should have Aadhar & PAN and should have a valid Food License for operation running of the canteen services.
2. The contractor should have least 2 years experience in the catering business, out of which at least 1 years experience should be in running the canteen of a reputed Govt. organization, PSU Private Organizations and co-operative canteen services.
3. Space/Accommodation will be provided by Institute for running the canteen services and the selected contractor has to develop the aforesaid earmarked open space temporarily on its own risks and costs.
4. The contractor shall be liable to make payment in lieu of electricity as per actual consumption on the basis of separately installed sub-meter.
5. The Contractor has to pay the rental charges towards the space of canteen within first week of every month along with electricity charges on monthly basis.
6. The selection of a contractor shall be done on the basis of comparison of higher rent per month being quoted by the various contractors subject of minimum of which shall not be less than Rs.9,000/-. The rent shall be payable in advance to the ICCMRT along with GST.
7. The successful contractor/applicant shall have to deposit Rs.1,00,000/- and as Security Deposit before entering into the contract which shall remain valid for the entire period of the engagement and no interest shall be paid upon the same. If the contractor withdraws his services and/or fails to discharge his services up to the satisfaction of ICCMRT, the said security shall be forfeited.

## OTHERS TERMS & CONDITIONS:

8. The Contract will be initially for a period of one year which would be further extendable only after the evaluation of utmost performance of services provided by the contractor also on the basis of same or modified terms & conditions.
9. The Contract can be terminated by either party, i.e., ICCMRT or the Contractor, after giving three months notice to the other party extendable by mutual agreement till alternate arrangements are made. However, ICCMRT reserves the right to terminate the contract without giving any notice in case the Contractor commits breach of any of the terms of the contract. Director's decision in such a situation shall be final and shall be accepted by the Contractor without any objection or resistance. On termination of the contract, the Contractor will hand over all the possession of canteen back to officials of the ICCMRT on as is where is basis.
10. The contractor has to ensure that canteen premises is used only for the purpose of running the canteen services for the Students & Staff and not for any other purpose in any manner. The Contractor himself and/or his worker should not use the premises for any other business purpose. The Contractor shall not be authorized for any kind of sub-letting the premises in any manner.
11. The Contractor shall be responsible for running the canteen as per the rules applicable and other relevant statutes including Municipal Rules and Regulations, relating to the canteen in force from time to time, during the subsistence of the Contract.

12. The Contractor shall procure and use all fresh and standard good quality food material, eatables, etc. necessary for running the canteen at his own costs.
13. The Contractor shall also undertake and ensure that all the raw material including milk etc. shall be available during the course of the working hours of the ICCMRT and he shall also arrange to supply the food items viz. tea, coffee, snacks & short meals etc. even beyond the working hours and/or on holiday, if required by the ICCMRT, at the same rate.
14. The Contractor or his manager who should be qualified and professionally experienced must be available in the canteen at all times to attend the complaint, if any.
15. The contractor must ensure to dispose off the waste material/rotten food outside the Institute's campus at their own cost.
16. The contractor will be responsible for maintaining proper cleanliness inside and around the canteen. If proper cleanliness is not found on any day, a minimum fine of sum of Rs.500.00 per day shall be imposed on the contractor.
17. Smoking and consumption/distribution of Alcohol and tobacco shall be strictly prohibited.
18. Employment of child labour (below the age of 18 years) is strictly prohibited. It is the responsibility of the contractor to comply with all formalities of labour laws including obtaining necessary labour licenses.

19. Any disputes or differences arising out of this contract shall be settled in the office of the Director, ICCMRT, Lucknow who shall be the sole arbitrator and his decision shall be binding on both the parties concerned.
20. The Director, ICCMRT has full right to cancel the contract partially or completely at any time without giving any notice in extraordinary circumstances.